## The UPS Store

# Shipping & Receiving Service Policies.

## **Resort Parcel Handling**

All packages go through The UPS Store #7135 located on the resort premises in the Business

Services Center!

All Packages (Inbound and Outbound) are subject to the Resort Parcel Handling Fees which are listed below.

All fees will be billed to the group master account if available unless a different arrangement is made prior to the arrival.

All exhibitors are encouraged to fill out the Authorization for Credit Card - Inbound/Outbound Order Form which is located on page 15 of this packet so that packages can be routed appropriately.

Please send the Credit Card Authorization Form to:

Fax to: (602) 375-4680

Email to: store7135@theupsstore.com

Parcel Handling Inbound* and Outbound** Small Packages				
			Letters/Packs	\$5.00
			1-10 lbs	\$10.00
11-20 lbs	\$15.00			
Medium Packages				
21-30 lbs	\$20.00			
31-45 lbs	\$30.00			
46-60lbs	\$40.00			
Large Packages				
61-100 lbs	\$80.00			
101+ lbs	\$110.00			
Freight				
Pallets	\$250.00			
*Includes receiving, securing and storage for	up to 3 business days			

prior to arrival. \$10.00 per day storage fee for days 3+

<sup>\*\*</sup>Includes labeling, taping, securing for pickup, and ensuring pickup by the appropriate carrier

#### OHAMARA, LLC dba

## The UPS Store #7135 at Pointe Hilton Tapatio Cliffs

11111 North 7th Street Phoenix, Arizona 85020 Phone: (602) 375.4680 | Fax: (602) 375.4681

Email: store7135@theupsstore.com | Website: www.theupsstorelocal.com/7135

## Credit Card Authorization

Please complete all fields. You may cancel this authorization at any time by contacting us. This authorization will remain in effect until cancelled.

Card Type: ☐ AMEX ☐ Master	Card □ VISA □ Discover □ Other
Card Holder Name (as Shown or	n card):
Card Number:	
Expiration: (MM/YY):/	
Credit Card Billing Zip Code:	
Security Code/CVV (3 of 4 digits	s):
Full Name	, authorize Ohamara, LLC dba The UPS Store #7135 at Point ove for agreed upon purchases. I understand that my information will be account.
Guest/Customer Signature	Date

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## Shipping Release Liability Waiver

Please Complete Information Below and *Fax or Email* to The UPS Store #7135.

The UPS Store #7135 at Pointe Hilton Tapatio Cliffs agrees to accept deliveries of packages, pallets, and/or other shipment for set-up on your behalf. Your shipments can be delivered to your group event location, if prior arrangement was made and such arrangement has been shared with our staff. We recommend upon receiving delivery notification by the shipping agent, you or your authorized representative (s) inspect the shipments for damages and missing items, when possible.

All shipments are the sole responsibility of the guest/customer and are subject to the UPS Store Inbound Handling Fees. Ensure all shipments include the following:

#### Shipment Labels

POINTE HILTON TAPATIO CLIFFS RESORT
Attention: (Recipient's Name)
(Group Name)
Exhibitors – Please include Company Name and Booth Number (If Known)
11111 North 7<sup>th</sup> Street
Phoenix, Arizona 85020
\*Label boxes 1 of 4, 2 of 4, etc.

By your signature below, you acknowledge that The UPS Store #7135 at Pointe Hilton Tapatio Cliffs is released of all liability for lost, damaged or stolen packages/shipments.

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